

Discrimination is Against the Law

Philip Health Services complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age disability, or sex. Philip Health Services does not exclude people or treat them differently because of race, color, national origin, disability or sex.

Philip Health Services

- Provides free aid and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact the Philip Health Services team at (605) 859-2511, 8 a.m. to 5 p.m. MST Monday through Friday.

If you believe that Philip Health Services has failed to provide these services or discriminated in another way based on race, color, national origin, age disability, or sex you can file a grievance with:

Civil Rights Section 1557 Coordinator
Philip Health Services
PO Box 790
Philip, SD 57567

Fax (605) 859-3506

Email tlamont@monument.health

You can file a grievance in person or by mail, fax, or email. You may also contact the Civil Rights Section 1557 Coordinator if you need assistance with filing a complaint.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or call 1-800-368-1019 or 1-800-537-7697 (TDD). Or mail:

US Department of Health and Human Services
200 Independence Avenue SW Room 509F, HHH Building
Washington, D.C. 20201



Getting Help in Other Languages

English

Language assistance services are available free of charge. Our Customer Care team is available 8a.m. to 5p.m. MST Monday – Friday, (605) 859-2511.

Spanish

Los servicios de asistencia lingüística están disponibles de forma gratuita. Nuestro equipo de Atención al Cliente está disponible de 8 a.m. a 5 p.m. MST de lunes a viernes, (605) 859-2511.

Lakota

Thókáta wiiyukta waŋkínŋaŋ he? Wíiyukta wíiyag, 8 a.m. - 5 p.m. MST, Mníšoše - Pěží. Niyutan tħaŋi (605) 859-2511

Afrikaans

Taalondersteuningsdienste is gratis beskikbaar. Ons Klientediensspan is beskikbaar van 8 vm. tot 5 nm. MST Maandag – Vrydag, (605) 859-2511.

German

Die Sprachhilfsdienste sind kostenlos verfügbar. Unser Kundenserviceteam ist von Montag bis Freitag von 8 bis 17 Uhr MST unter der Telefonnummer (605) 859-2511 erreichbar.

Filipino

Ang mga serbisyo ng tulong sa wika ay magagamit nang walang bayad. Magagamit ang aming Customer Care Team 8A.M. hanggang 5p.m. MST Lunes-Biyernes, (605) 859-2511.

Chinese

语文援助服务免费提供。我们的客户护理团队可在早上8点提供。下午5点 星期一至星期五, (605) 859-2511

Vietnamese

Dịch vụ hỗ trợ ngôn ngữ có sẵn miễn phí. Đội ngũ Chăm sóc Khách hàng của chúng tôi có mặt từ 8 giờ sáng đến 5 giờ chiều theo giờ chuẩn miền núi từ thứ Hai đến thứ Sáu, (605) 859-2511.

Arabic

من الاثنين إلى الجمعة، (605) 859-2511 MST تتوفر خدمات المساعدة اللغوية مجاناً. يتوفر فريق خدمة العملاء لدينا من الساعة 8 صباحاً إلى 5 مساءً بتوقيت

Serbo Croatian

Usluge jezičke podrške su dostupne besplatno. Naš tim za korisničku podršku dostupan je od 8 do 17 sati po planinskom vremenu od ponedjeljka do petka, (605) 859-2511.

French

Des services d'assistance linguistique sont disponibles gratuitement. Notre équipe d'assistance à la clientèle est disponible du lundi au vendredi, de 8 heures à 17 heures, heure de Paris, au (605) 859-2511.

Russian

Услуги языковой помощи предоставляются бесплатно. Наша служба поддержки клиентов доступна с 8 утра до 5 вечера MST с понедельника по пятницу по телефону (605) 859-2511.

Japanese

言語アシスタンスサービスは無料でご利用いただけます。カスタマーケアチームは、月曜日から金曜日の午前8時から午後5時まで、(605) 859-2511にて対応しております。